

RSD EOS[®] (Enterprise Output Solution) Govern and transform large volumes of output streams.



As an enterprise-grade distributed output and report management solution, EOS facilitates the identification and management of virtually any output data stream as it is created, regardless of the application or platform on which it is generated. It fully automates report and content archiving, retrieval and destruction according to easily-configured business rules. In addition, through optional components, EOS provides print management services through Doc2Print, email delivery and notification via Doc2Mail and SAP content integration with SAP OMS.

Benefits

- Increases productivity and reduces costs by automatically capturing information generated throughout the organization, creating customized report packets and delivering them anywhere, online, in print or via email, independent of data format or source
- Securely controls content access by delivering only appropriate reports or report sections, based on a user's job function, information access restrictions, disclosure requirements or defined policies
- Dramatically reduces printing costs as users shift from a paper-centric mentality to accessing report content electronically
- Ensures rapid access to all current and historical information related to critical business functions, including customer or partner service and support, production management, and business performance analysis
- Allows organizations to meet the multi-faceted challenge of capturing, synthesizing, and concisely delivering actionable information to the right people, at the right time, in the required format
- Helps organizations address key requirements for the Payment Card Industry Data Security Standard (PCI DSS) by encrypting customer account data on any storage media and only allowing access to encrypted information through EOS services for secure viewing and printing
- Ensures data privacy by masking any type of information in any report, in printing and viewing reports



Powerful and Simple Report Definition, Creation and Management

- Intuitive interface for rapid report definition
- Enterprise-grade data capture in line mode, AFP, PDF and most other file types
- Powerful storage management interface and Optimization of enterprise storage resources through the powerful Archiving feature of EOS
- SAP content integration using SAP OMS



Automated Report Delivery

- Automatic archiving of input files using EMC Centera, IBM Tivoli Storage Manager, IBM DR 550 and IBM System-Managed Storage
- Rapid report sorting and search
- Table of Contents generation and Multiple language support
- Data export to desktop applications and AFP/text document conversion to PDF
- Complete print management services using Doc2Print, Email notification and distribution of report content



Secure Access by the Right Person at the Right Time

- Secure delivery of appropriate report content for each recipient
- Data anonymization through field masking capability
- User and group authentication
- Single sign-on support
- Optional integration with operating system definitions or LDAP security

Who Uses EOS?

EOS is well suited for high volume datacenters and other content-intensive businesses such as insurance, banking and financial services, education, government, manufacturing and healthcare services. Example uses include:



Operations Departments

Manage production, provide back-office operations with daily reports and update suppliers on materials required.



Compliance Departments

Ensure customer account data is proactively managed in a secure environment to prevent hackers and criminals from credit card theft and the subsequent fraudulent use of customer data.



Collections and Sales Departments

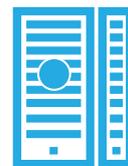
Provide representatives access only to information for their accounts while managers or internal auditors have authorization to access all account data.

Platform Support



Client Access

Report content can be accessed through a browser-based thin client, Windows client, 327x terminals, or through custom applications built on a complete API.



Server

Report Management, Archiving and other back-end functions run on z/OS, Unix (IBM AIX, Sun Solaris, Linux) or Windows-based systems.